



SRM INSTITUTE OF SCIENCE AND TECHNOLOGY
DEPARTMENT OF INFORMATION TECHNOLOGY

REG NO RA 1511008010370

CYCLE TEST - I / QUESTION PAPER
ACADEMIC YEAR 2018-2019 / ODD

SET - D

Program: B.Tech

Max. Mark: 25

Course Code & Title: 15IT413 – IT Infrastructure Management

Batch: 02

Year / Semester: IV / VII

Duration: 45 Mins

Date of Exam: 08.08.18

Time: 12.30PM – 1.20PM

Answer THREE of the following

PART - A

3X4marks = 12marks

1. List the management issue which make organization to invest in IT infrastructure.
2. List any four challenges in managing IT infrastructure.
3. What are Ethical & social responsibility of IS in business?
4. List the ITIL Benefits

PART - B

1X13marks = 13Marks

Answer the following

1. Explain how Storage capacity planning is done for a server room for business or enterprise model. Does server sizing and load balancing planning is essential too?

OR

Explain the different level of Organization design in detail.